



OCCUPATIONAL CERTIFICATE: STORE PERSON

(SAQA ID: 99703)



Qualification Title:
Occupational Certificate
Store Person



SAQA Qualification ID
99703



NQF Level
Level 2



Total Credits
41



Duration
6 Weeks



Training Days
3 Days in Total



Blended
Online with face to face/remote contact sessions



Assessment Quality Partner
Wholesale and Retail SETA (W&RSETA)

Purpose of the qualification

The purpose of this qualification is to prepare a learner to operate as a Store Person. A Store Person moves, packs, picks and maintains stock in a stock storage area.

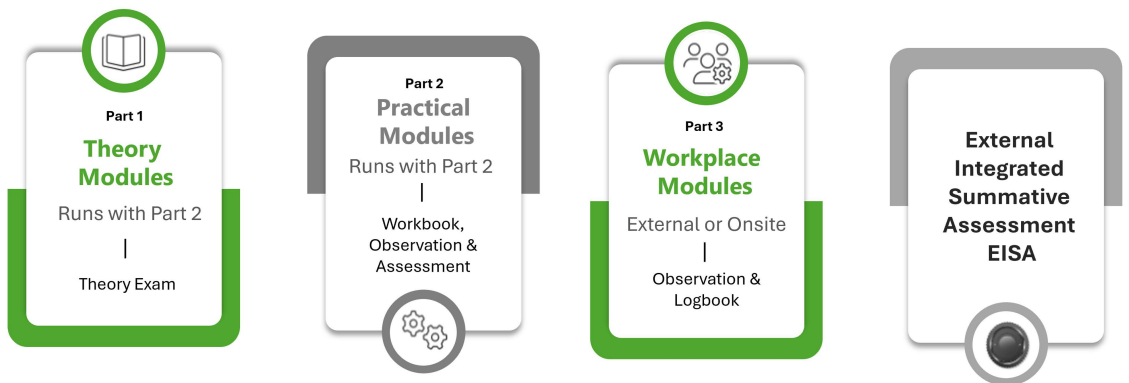
Target Audience

This qualification is aimed for store personnel that work in retail stores as Pickers or Pullers, general assistants or it can be for Store Persons working in stock storage areas or in the distribution centres or warehouses.

Entry Requirements

NQF Level 1 with Mathematical Literacy.

Course Structure



1. Knowledge Modules(9 Credits).

MODULE ID	Title	NQF Level	Credits
KM-01	Concepts of Moving and Packing Stock in a Stock Storage Area.	2	3
KM-02	Concepts and Methods of Picking and Counting Stock.	2	3
KM-03	Principles of Maintaining a Stock Storage Area.	2	3



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2. Practical Skill Modules(13 Credits).

MODULE ID	Title	NQF Level	Credits
PM-01	Move Stock in and out of Stock Storage Areas.	2	3
PM-02	Pack Stock in a Stock Storage Area.	2	3
PM-03	Pick Stock from a Stock Storage Area.	2	3
PM-04	Count Stock.	2	2
PM-05	Maintain the Stock Storage Area.	2	2



3. Work Experience Modules(19 Credits).

MODULE ID	Title	NQF Level	Credits
WM-01	Processes and Procedures for Moving and Packing Different Types of Stock.	2	9
WM-02	Processes and Procedures for Picking and Counting Stock.	2	6
WM-03	Processes and Procedures for Performing Housekeeping, Maintaining a Safe Stock Storage Area .	2	4



Course Outcome

- Move and pack away stock safely in a stock storage area.
- Pick stock from a stock storage area.
- Count stock accurately.
- Apply housekeeping standards when maintaining a stock storage area so that losses are minimised.

Assessment Methods

- **Internal Assessments:** Learners will be assessed through practical demonstrations, role-playing scenarios, and written tests covering all knowledge and practical skill modules.



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- **Workplace Evidence:** Learners must provide documentary evidence of their practical work, signed off by supervisors, to demonstrate competence in real-world settings.
- **Final Integrated Summative Assessment:** A final assessment to evaluate the learner's comprehensive understanding and application of the course material.

Certification

- **Occupational Certificate:** Store Person certificate awarded by the QCTO upon successful completion of the EISA.

Articulation Options

Horizontal Articulation

- **Occupational Certificate:** Checkout Operator, Level 2.

Vertical Articulation

- **Occupational Certificate:** Sales Assistant (General) (Retail Sales Advisor), Level 3.





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